

CONFLICT AND MEDIATION, MACM

Program description

The MA in Conflict and Mediation prepares students to work as professional mediators or to work in job positions where conflict resolution skills are utilized. The program includes Mediation Certification from the Chicago Center for Conflict Resolution, a non-profit partner of Roosevelt, and real-world mediation experience. Coursework covers the full range of societal conflict, from familial and interpersonal conflict to public and community conflict.

Mediators work in many areas, including social services, government, education, health care, human resources, project management, customer service, politics, insurance, and sales. Careers in conflict resolution include Human Resources Specialist, Ombudsperson, Facilitator, Investigator, Researcher, Policy Analyst, Contract Negotiation Manager, and Claims Adjuster. The degree will enhance a professional's ability to manage conflict in their current organization. Professionals in the fields of organizational development, human resources, law, and criminal justice can make ready use of the variety of skills learned in this program. Recent college graduates or anyone looking to change careers will gain marketable skills to add to their resume.

Program objectives

From an over-arching perspective, the Conflict and Mediation Master's program is grounded on three central ideas:

1. Managing conflict is a construct that can be learned and developed.
2. Managing conflict and mediating assertively is rooted in the ability to communicate purposefully, to evaluate situations, reflect back both facts and feelings, and to adjust one's style to manage the realities of the given conflictual situation.
3. The ability to de-escalate conflict and move toward resolution is a skill that enhances the personal, familial, organizational, and social good.

Admission

Applicants must hold a bachelor's degree and submit the university graduate application (<https://applyru.roosevelt.edu/apply/>) along with transcripts from all attended colleges and universities. A cumulative GPA of 3.0 on a 4.0 scale at the undergraduate level is recommended. A resume, letter of intent and an admission interview are also required. For additional admission information, please refer to the Graduate Admission requirements (<https://catalog.roosevelt.edu/graduate/admission/>) in the graduate catalog and the Conflict & Mediation program website (<https://www.roosevelt.edu/programs/masters-conflict-and-mediation-macm/>)

Course requirements

The MA in Conflict and Mediation is offered fully online combining synchronous class sessions, simulations, and mediations through Zoom with online asynchronous instruction. Students take 10 courses, most lasting eight weeks. The program can be completed on a part-time basis in two years taking one class per eight week session. Full-time students can complete the program in a little over one year.

An overall grade point average of 3.0 or higher must be maintained in the courses with no more than two grades lower than a B-. A graduate

course can only be repeated once; no more than two courses can be repeated. Up to 6 credit hours may be accepted for transfer credit with the approval of the program director.

Code	Title	Credit Hours
Required Courses		
CNMN 400	CRITICAL AND CREATIVE THOUGHT	3
CNMN 410	INTERPERSONAL COMMUNICATION IN CONFLICT AND MEDIATION	3
CNMN 420	CONFLICT MANAGEMENT RESEARCH METHODS	3
CNMN 430	ALTERNATIVE DISPUTE RESOLUTION (ADR) CONTINUUM	3
CNMN 440	FACILITATION	3
CNMN 450	THEORIES OF CONFLICT AND MEDIATION	3
CNMN 475	NEGOTIATION TACTICS/NEGOTIATION	3
CNMN 480	CONFLICT SIMULATION	3
CNMN 490	ADVANCED APPLIED SKILLS PRACTICUM II	3
Elective Course		3
Students take one of the following. Not all elective courses are offered every semester. Contact the program director for more information.		
CNMN 460	PUBLIC AND COMMUNITY CONFLICT	
CNMN 465	ORGANIZATIONAL AND LABOR CONFLICT AND MEDIATION	
CNMN 468	FAMILIAL AND INTERPERSONAL CONFLICT AND MEDIATION	
CNMN 485	SPECIAL POPULATIONS AND CURRENT MEDIATION TOPICS	
Total Credit Hours		30

Your degree map is a general guide suggesting courses to complete each term on the academic pathway to your degree. It is based on the most current scheduling information from your academic program. Your program's degree map is reviewed annually and updated as schedules change (although you retain the same course requirements as long as you are continuously enrolled in your degree program).

Always work closely with your academic advisor to understand curriculum requirements and scheduling, as each student's academic plan can look slightly different. No more than two grades lower than B- may be applied toward the 30 hours used for the degree. A graduate course can only be repeated once; no more than two courses can be repeated.

Year 1			
Fall	Credit Spring Hours	Credit Summer Hours	Credit Hours
CNMN 400	3 CNMN 410	3 CNMN 420	3
CNMN 450	3 CNMN 430	3	
	6	6	3
Year 2			
Fall	Credit Spring Hours	Credit Summer Hours	Credit Hours
CNMN 475	3 CNMN 440	3 CNMN 490	3

CNMN Elective ¹	3 CNMN 480	3	
	6	6	3

Total Credit Hours 30

¹ Take one of the following: CNMN 460 PUBLIC AND COMMUNITY CONFLICT, CNMN 465 ORGANIZATIONAL AND LABOR CONFLICT AND MEDIATION, CNMN 468 FAMILIAL AND INTERPERSONAL CONFLICT AND MEDIATION or CNMN 485 SPECIAL POPULATIONS AND CURRENT MEDIATION TOPICS. Not all elective courses are offered every semester. Contact the program director for more information.